

### *Front Office*

- ▶ Property Management
- ▶ Reservations
- ▶ Inventory
- ▶ Check-in/Check-out
- ▶ Mobile

### *Reservations*

- ▶ Central Reservations
- ▶ On-line Reservations
- ▶ Room Rates & Occupancy
- ▶ Call Center

### *Housekeeping*

- ▶ Status Updates
- ▶ Occupancy Based Scheduling
- ▶ Guest Recognition
- ▶ Special Requests and Services
- ▶ Mobile

### *Engineering*

- ▶ Work Order Management
- ▶ Special Requests and Services

### *Food & Beverage*

- ▶ Transaction Posting
- ▶ Credit Status
- ▶ Guest recognition
- ▶ Special Request Fulfillment
- ▶ Occupancy Influenced Scheduling

### *Banquets*

- ▶ Event Management
- ▶ Group Interaction with Rooms & Reservations
- ▶ Special Requests
- ▶ Full Service Integration

### *Sales & Marketing*

- ▶ Corporate Consolidated Profiles
- ▶ Group Management
- ▶ Guest Awareness
- ▶ Loyalty

### *Accounting*

- ▶ Financial Results
- ▶ Budget and Forecasting
- ▶ Single Property
- ▶ Multi Property
- ▶ Multi Country

### *Executive*

- ▶ Profitability
- ▶ Business Process Optimization
- ▶ Performance Management

### *Alternative Lodging*

- ▶ Unique Housing Configurations
- ▶ Shared Space Room Assignments
- ▶ Space Availability
- ▶ Booking Management